

ENABLING
BROADBAND
ANYWHERE

azotel
.....outside

Azotel Newsletter - Issue 21

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Azotel SIMPLer at WISPAPALOOZA



John O'Hare, CEO of Azotel, will be joining Scott Alerding, Director of Distribution for Solutions4ebiz in presenting how SIMPLer can automate your business, improve your bottom line and to share some best practices from around the globe.



**Wednesday, October 16th at
5:00pm in
room C6.**



With deployments in excess of 100 operators across 22 countries, Azotel's SIMPLer platform sets the global standard for automation of Wireless ISPs.

- Incorporate Best Practices from around the globe in to your Business
- Active Billing Technology
- Customer Portal
- Ticketing, dispatch, auto-provisioning and more
- Globally Professional team to support you!
- Built in monitoring and alerting for your network equipment
- Integrate directly with RADIUS/AAA or use our Appliances

Everything you have come to expect from a complete management system and TEAM!

Don't Miss Out!

Learn how Azotel can simplify your business operations at:

Booth 306 of
WISPAPALOOZA.



SIMPLer Tip

Have you noticed our new and improved **maintenance** tab in SIMPLer?

Based on your feedback we have made some enhancements to the SIMPLer ticketing system. Try it out:

- Create detailed and advanced searches
- Improve internal ticket reporting system
- Track ticket update history
- View maintenance tickets on SIMPLer map

....and much more.



Manage Maintenance

Don't Miss us, but in case you did...

We will be attending AfricaCom & presenting in Lagos in November. Alternatively, you can register for a live webinar and demonstration of the SIMPLer platform below:



SIMPLer Distributers



SIMPLer Development

The SIMPLer development team are always looking out for new ways to enhance and automate processes for SIMPLer users. This quarter we have been working on:

- End User Portal automation and process flow.
- Further automation for mid-cycle package upgrades.
- Calendaring Enhancements
- Detailed payment transaction logging for End Users.
- Enhancements to products/services management.
- Managing Master/sub accounts in SIMPLer.

To consult our full list of recent features please click [here!](#)