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Happy St. Patrick's Day



Azotel would like to wish all of its current and future customers a very happy St. Patrick's Day.

Upcoming Events



Next Week, Azotel will be attending the <u>FISPA/WISPA Service Provider Summit</u> in Orlando, Florida from March 23rd-25th, along with our distributors/resellers <u>Solutions4ebiz</u> and <u>DoubleRadius</u>. Visit us there to learn more about SIMPLer and how it can be of benefit to your business.

Franchise Opportunities in Botswana



As mentioned in last months newsletter, Azotel is in the process of establishing a series of franchise broadband networks in Botswana. We are currently recruiting Unit Operations Managers for these networks. For further details, please contact <u>franchise@azotel.com</u>.

Recently-Completed Features Usage-Based Billing - Weekly Data Caps

Our usage-based billing solution has been enhanced to allow data caps to be set on a weekly basis. The same functionality is provided as for the current monthly data caps - the ability to set a cap per customer, notify the customer when this cap is approached or exceeded, throttle or disconnect the customer when the cap is exceeded, or automatically charge for overages. The operator can specify which day of the week the data cap begins/ends on.

Customer Traffic Limit based SAND

Notify Customer

	Overage Billing / Throttling / Auto Discon
Email From:	
Email To:	
Email Bcc:	
1st notification email treshold [%]	80 ?
2nd notification email treshold [%]	95 ?
Disconnection treshold [%]	105 ?
Overage/Throttling treshold [%]	?
Calculation Period	Based on the last day of the month 🔷 ?
Disconnection Time	Based on the last day of the month
(Server Local Time:2011-03-15 10:41:43)	Weekly – starts on Monday
	Weekly – starts on Tuesday
SAND run - exclude days of disconnection	Weekly - starts on Wednesday
or the run - exclude days of disconnection	Weekly – starts on Thursday Weekly – starts on Friday
Evaluda dava of weak	Weekly – starts on Saturday
Exclude days of week	Weekly – starts on Sunday

Click here to view the full feature description.

Enhancements to Attachment Handling

The ability to attach files to customer records has been enhanced. Support for SFTP (SSH File Transfer) has been added to complement existing support for regular FTP and FTPS over SSL (implicit). The ability to store files for each customer in a separate folder (using the Customer ID as the folder name) has also been added.

Finally, SIMPLer can now also scan to see which files are in each customer's folder, and update the listing shown in the customer record. This allows operators to add files by simply dragging and dropping them into the appropriate customer's folder.

<u> </u>
Uncheck All
33.81K
383
Uncheck All
65.00K
3.72K

Click here to view the full feature description.

Other Enhancements

Other recent improvements to the SIMPLer system include:

- Disable ability to edit credit card details in EUP
- Network interface notification based on interface role
 Allow negative amounts in EFT payments
- Consolidate multiple EFT payments for a customer

Upcoming Features

Work is currently in progress on the following features:

Coverage Checker

See above for a description of the first phase of our Coverage Checker, which is currently being beta tested. Further enhancements are also planned which will provide more detailed information, taking into account factors such as effective radiated power, antenna gain, antenna horizontal and vertical radiation characteristics etc.

Data Allowance Purchases via EUP

Another enhancement to our usage-based billing solution is in progress which will allow customers with a weekly or monthly data cap to purchase an additional data allowance via the End-User Portal.

About Azotel

Azotel is a world leader in the development of integrated Core Network and OSS solutions (Operational Support Systems

including subscriber management and operations automation). The company equips Operators with the technology and management services required to build out commercially successful broadband networks anywhere in the world. Azotel currently powers multiple broadband networks across <u>Ireland, Europe, Africa, Canada and the United States</u>.

Azotel SIMPLer reduces the costs and simplifies the business of delivering telecommunications services. The SIMPLer platform delivers everything a wireless Operator needs (other than the radio equipment) which can be seamlessly integrated with any access network such as Motorola, Ubiquity, Mikrotik, Alvarion etc.

Simplification is the key to the Azotel approach. By following a prescribed simple business process, we significantly reduce the operating costs and increase reliability of the services delivered to end-users. This in turn leads to much higher satisfaction levels and less churn amongst subscribers.

Azotel was first deployed in 2002 and today has in excess of 50 Operators worldwide. Traditionally, Operators tend to build up their core network and management system using various vendors to address all necessary functions. SIMPLer delivers all this functionality via **a single interface**.

Learn more by visiting us on the web at <u>www.azotel.com</u> or contact us at <u>info@azotel.com</u>.

To Find Out More

If you're an existing customer, then the latest versions of all of our customer documents are accessible via the "Documentation" link in SIMPLer. Descriptions of recently-developed features are available on our **external portal**.

If you're a potential customer, then why not sign up for a demonstration of our SIMPLer platform or request a quote from a distributor/reseller near you.

Follow us on College You can also follow us on Twitter for updates on new features and other industry news.

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