Upcoming Events

Cork, Ireland: June 23, 2011
Next Thursday June 23, 2011 Azotel will hosting a 1-Day overview of the SIMPLer platform. The objective of the day's training is to provide a refresher to the existing base of Azotel Enabled Operators, particularly those that have been with us for a number of years and may not be aware of the comprehensive set of functionality now contained within the platform. Two places remain. For further details on pricing etc, please contact us at events@azotel.com

Franchise Opportunities in Malawi

We would like to take the opportunity to thank all those who have expressed an interest in learning over the recent months about our franchise programme for Botswana. While the build out in Botswana gets underway our focus now moves to Malawi. If you are interested in becoming a Unit Operations Manager or participating with the builds in Malawi, please forward details about your interest and experience to franchise@azotel.com.

Recently Completed Features

Automated User Reminders

This new feature allows users to create reminders on customer/subscriber accounts. These reminders are added to the user inbox and become active on the specified date. Reminders are created by going to the Customer Details page and click (add...) on the "Last 5 Notes" table OR go to the Customer Notes and click (all...)
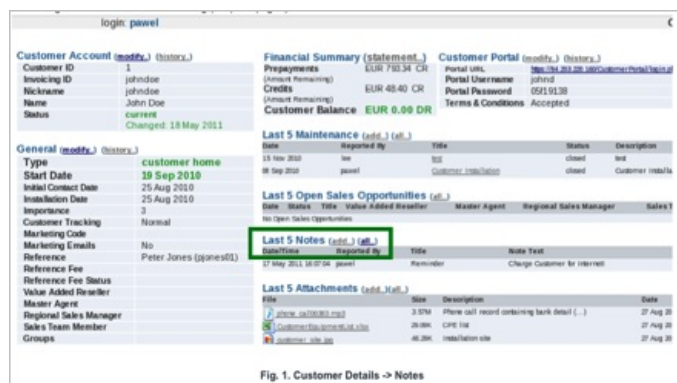.

Fig. 1. Customer Details -> Notes

Click here to view the full feature description.

Maintenance Ownership

Maintenance issues can be labeled with an ownership tag using this new feature. These ownership tags can

then be assigned to arbitrary groups and used to create summary statistics, customizing listings via the SIMPLer gui interface and for example, sorting through excel lists.

The functionality of this tool relies on Google Maps API to provide just an estimation of or 'best guess' location and so requires further verification to give a more exact location.

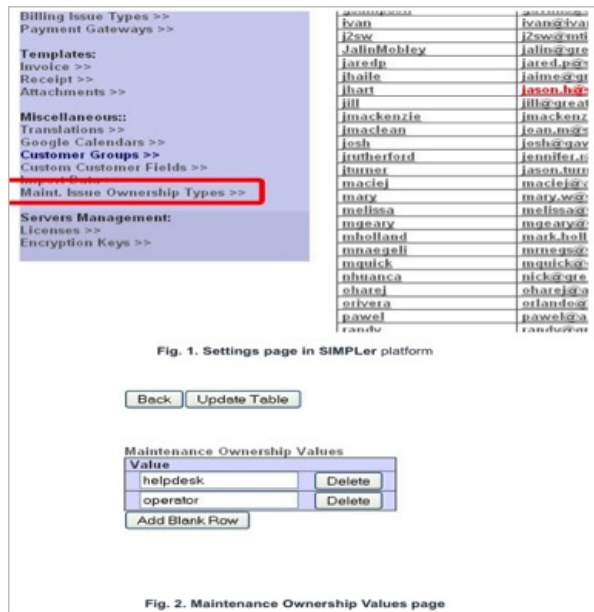Click here to view the full feature description.

SIMPLer API

This new feature allows for operators to add or modify customer records within SIMPLer via the SOAP based API, which can be used to integrate SIMPLer with external systems. An overview of SOAP technology can be found at http://en.wikipedia.org/wiki/SOAP.

Click here to view the full feature description.

SIMPLer Automated Subscriber Reconnection Fees

This feature allows Operators to assign product of "reconnection" type to the subscriber account. Subscribers who were disconnected/throttled by the SAND (Subscriber Auto Notification/Disconnection) subsystem can be charged a "reconnection fee" while their service is being reconnected.

Click here to view the full feature description.

About Azotel

Azotel is a world leader in the development of integrated Core Network and OSS solutions (Operational Support Systems including subscriber management and operations automation). The company equips Operators with the technology and management services required to build out commercially successful broadband networks anywhere in the world. Azotel currently powers multiple broadband networks across United States, Canada, Ireland, Europe, Africa, and Australia.

Azotel SIMPLer reduces the costs and simplifies the business of delivering telecommunications services. The SIMPLer platform delivers everything a wireless Operator needs (other than the radio equipment) which can be seamlessly integrated with any access network such as WiMAX, Motorola, Ubiquity, Mikrotik, Alvarion etc.

Simplification is the key to the Azotel approach. By following a prescribed simple business process, we significantly reduce the operating costs and increase reliability of the services delivered to end-users. This in turn leads to much higher satisfaction levels and less churn amongst your subscribers.

Azotel was first deployed in 2002 and today serves in excess of 60 Operators worldwide. Traditionally, Operators tend to build up their core network and management system using various vendors to address all necessary functions. SIMPLer delivers all this functionality via **a single interface**.

Learn more by visiting us on the web at **www.azotel.com**, contacting us at info@azotel.com OR calling us at any of the below numbers.

IRL: +353-21-234-8100
US/CAD: +1-312-239-0680
Poland: +48-71-710-1530
UK: +44-207-193-4170
S. Africa: +27-11-083-6900

To Find Out More

If you're an existing customer, then the latest versions of all of our customer documents are accessible via the "Documentation" link in SIMPLer. Descriptions of recently-developed features are available on our **external portal**.

If you're a potential customer, then why not sign up for a demonstration of our SIMPLer platform or request a quote from a distributor/reseller near you.

You can also follow us on Twitter for updates on new features and other industry news.

Forward email