

AZOTEL S04-07 v015 (2020-02)

S04 – SIMPLer Operations Mobile Application Setup Guide

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1. Introduction

The "SIMPLer" platform is a comprehensive suite of business automation software spanning multiple functional areas across an operator's business. The Azotel Mobile Application allows users to access the SIMPLer platform through software that has been created specifically for mobile devices.

The purpose of this document is to explain how to setup the application on your mobile device and explain its functionality.

2. Application Setup

This section will describe the process of setting up the Azotel Mobile Application.

2.1 Application Setup on Android

- 1. Open Google Chrome (or your web browser of choice) and go to <u>https://YOURSERVERHERE/app/</u> where "YOURSERVERHERE" must be replaced with the link that you are using to access SIMPLer on the desktop.
- 2. Click on the three dot menu icon at the top right hand corner of the screen.



Fig. 2.1-1: Three Dot Menu

3. Click the "Add to Home Screen" option from the dropdown menu.



Fig. 2.1-2: Add to Home Screen

4. Change the display name of the app if you wish and click "ADD".





5. If all steps were completed you will see the icon on your homepage to access the application.



Fig. 2.1-4: Link on Home screen

2.2 Application Setup on iOS (iPhone)

1. Open Safari (or your web browser of choice) and go to <u>https://YOURSERVERHERE/app/</u> where "YOURSERVERHERE" must be replaced with the link that you are using to access SIMPLer on the desktop.

	vodat	one IE	3G	10	:20			789	6 🔳
den	no.az	otel.c	om/a	pp/			0	Can	cel
Go	ogle	Sear	ch						
Q	den	10.az	otel.	com/	app/				
1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7 €	8 &	9	0
1	2 /	3:	4	5 (6)	7 €	8 &	9 @	0 "
1	2	3:	4;	5 (6)	7 € !	8 & ,	9 @	0 "

Fig. 2.2-1: Go to Webpage

2. Click on the centre icon in the tab at the bottom of the screen.



Fig. 2.2-2: Select Centre Icon from the Bottom Tab

3. Click the "Add to Home Screen" option from the menu.



Fig. 2.2-3: Select "Add to Home Screen"

4. Change the display name of the app if you wish and click "Add".



Fig. 2.2-4: Change Display Name

5. If all steps were completed, you will see the link on your homepage to the application.



Fig. 2.2-5: Link on Home Screen

If you wish to reload/refresh the application, just swipe the screen downwards.

Custon	ner Search		
			Search
ID		Name	
		ረ አ	
		Λ	
		V	
	Logout		Search by GPS



**Please note that if you add the App to your homepage some functionality, particularly the Bar Code Scanner, will not be available.

We recommend that you rather bookmark the page in your web browser and access the App from there so that you have access to the full functionality. **

3. Functionality

The following section demonstrates the mobile application's functionality.

The application is still under development; further functionality of the SIMPLer platform will be implemented into the app as required.

3.1 Operator Login Page

It is necessary for operators to log in using the same credentials used for logging into the desktop version of their SIMPLer Account when on the operator login page.



Fig. 3.1-1 Login Page

If incorrect credentials have been entered, the following error message is displayed.



Fig 3.1-2 Incorrect Login Details

3.2 Customer Search

It is possible to search for any customer by typing their name, ID or other keywords into the search bar at the top of the page you arrive at after you have logged into your account.

		Search
ID	Name	

Fig 3.2-1 Customer Search by Name Page

Customer Search (app_dev)							
t	est	Search					
ID	Name						
15	Name: Test Customer Address: Test Street, Test Town, T Phone:	est County					

Fig 3.2-2 Customer Test Search

If no search results can be found for a term that has been searched for, the following error message is displayed.



Fig 3.2-3 No Search Results

It is also possible to search for customers within a custom proximity to the user. If the user enters the distance they want to search within and selects the search button, all relevant customers will be displayed.

*Please note that to use this feature location services must be enabled.

Distar	GPS	Search	
D		Name	

Fig. 3.2-4 Customer GPS Search

3.3 General Information

Once the application has searched for the customer, either after searching by name or by GPS, it is possible to view a customer's details by selecting them from the results displayed.

General Info							
Name:	4456546 456456	Edit					
Customer ID:	10932						
Invoicing ID:	4450	Edit					
Nickname:	4450	Edit					
Status:	waiting for install Provision Now!	Edit					
Address:	♀ 456456, 456456, 456456, 456456	Edit					
Install Address:		Edit					
Phone:	45645645	Edit					
Email:	pawel@azotel.com	Edit					
Electronic Doo	+						
Maintenance		+					
Attachments /	Photos	+					
Subscription E	Details						
Network		+					
Back	Back						

Fig. 3.3-1 General Information Tab

*All of the above fields can be edited within the application with the exception of *customer ID*. **Azotel Confidential Proprietary** © Azotel Technologies Ltd 2024 Note that customer status can also be modified if desired.

To change these sections, simply select the "Edit" button next to the field you wish to change. An example showing how to change the Address of a customer is visible below

eneral Info		
lame:	test	Edit
ustomer ID:	1115	
icing ID:	1115	Edit
name:	1115	Edit
us:	potential	
ess:		Edit
e:	0871234567	Edit
l:	sales@azotel.com	Edit
ntenance		
Back		
g. 3.3-2 Se	lect Edit Button	

Fig. 3.3-3 Edit Address Menu

3.4 Electronic Documents

The electronic documents tab allows operators to view add (and sign) electronic documents directly from their mobile device. To add an electronic document to a customer account, an electronic document template must be present in SIMPLer.

The first step in doing so is to go to the Settings tab in SIMPLer and click on "Electronic Documents" in the menu on the lefthand side.



Fig. 3.4-1: Settings – Electronic Documents Azotel Confidential Proprietary © Azotel Technologies Ltd 2024

Next the operator will add a blank row and update the Electronic Document value. An example is shown below.

Click "update table: once satisfied.

?	Name ?	Description ?	Render Engine ?	Output Mode ?	Output Format ?	Options ?	
	Service Call Example		raw 🕈	htrr \$	pdf \$	PAGE 1 SIGNATURESIZE 600x130 SIGNATUREPOSITIONX 100 SIGNATUREPOSITIONY 700 IMAGEDENSITY 100	Delete

Fig. 3.4-2: Electronic Documents Settings

Now that the labelling for the electronic document is in place it is possible to upload a template to the Settings – Templates section of SIMPLer.

Settings	QuickSear
Emma Accour	nt
Modify WISP	
Custom Fields	;
Groups	
Templates	
Import Data	

Fig. 3.4-3: Settings - Templates

Click on the "work order" tab and choose the attachment type "Electronic Document – XXXXXX" (in this case "Electronic Document – Service Call Example") from the drop-down menu and click "Change".

invoice	voice	quote	receipt	prepayment	end user portal	captive portal	statement	work order
Attachment The Electronic Doc	ument - Service	e Call Example		Uplo File File	ad Electronic Documen fype ? image ? Choose file No file Upload File	t - Service Call Exam chosen ?	ple Files	
Templates Get the current file: electronic of Delete Templat	Electronic Docu documents_1.ht	iment - Service C Iml	Call Example temp	Imag plate source Chec De	es (Note: image files are shar k ? lete	ed between all template typ File	es) ?	

Fig. 3.4-4: Settings – Templates: Electronic Document Templates

Azotel Confidential Proprietary	
© Azotel Technologies Ltd 2024	

Choose the file type "template" from the drop-down menu. Upload the template you wish to use for the electronic document and click "upload file"

invoice	voice	quote	receipt	prepaym	nent	end user portal	captive portal	statement
Attachment Ty Electronic Docu Generate Attack	pe ment - Service nment Preview	e Call Example 🕈]?	Change	Upload El File Type File ?	ectronic Document template Choose file electro Upload File ?	t - Service Call Exam	ple Files
Templates					Images (N	ote: image files are share	ed between all template typ	es)
Get the current E file: <u>electronic</u> de Delete Template	ilectronic Docu ocuments_1.ht	ıment - Service C I <u>ml</u>	all Example te	mplate source	Check ? Delete		File	?

Fig. 3.4-5: Upload of Electronic Document Template

Once this is done, and an electronic document is to be signed on the mobile firstly select the "+" button at the top right of the electronic documents tab.

General Info					
Name:	DemoUser	Edit			
Customer ID:	14				
Invoicing ID:	DemoUser123	Edit			
Nickname:	DemoUser	Edit			
Status:	potential				
Address:		Edit			
Phone:		Edit			
Email:		Edit			
Electronic Documents +					
Maintenance					
Attachments	Attachments				
Network					
Back					

Fig 3.4-6 Electronic Documents Add Button

A window should open, displaying the electronic documents you have already uploaded your account via Settings – Electronic Documents. Select the document you wish to sign.

General Info						
Electronic Documents						
Business Contract						
Usage Policy						
Residential Contract						
Installation Permission contract						
Electronic Documents +						
Maintenance						
Attachments +						
Notwork						

Fig 3.4-7 Electronic Document Options Menu

On the following page, your document will be displayed, along with a third button in the footer of the page.

Selecting "Upload" will upload the document to SIMPLer in its current state. Selecting Sign will allow you to sign the document using your device. Selecting Back will return you to the previous page.



Fig 3.4-8 Footer with Three Buttons

If you select "Sign" you will be redirected to a page with a signature field, as per below.

Enter your signature along the line and select the "Sign" button again.

Signature	

Fig 3.4-9 Signature Area Azotel Confidential Proprietary © Azotel Technologies Ltd 2024

The possibility to populate a text field and print the customer name, and a date has also been added.

3.5 Maintenance

The maintenance tab shows the maintenance tickets for a customer.

Both the title and status are displayed. The ticket status is visible on the right side of each ticket.



Fig. 3.5-1 Maintenance Tab

3.5.1 Viewing a Maintenance Ticket

Maintenance tickets can be viewed by selecting the maintenance tab.

General Info		
Name:	DemoUser	Edit
Customer ID:	14	_
Invoicing ID:	DemoUser123	Edit
Nickname:	DemoUser	Edit
Status:	potential	
Address:		Edit
Phone:		Edit
Email:		Edit
Electronic Docun	nents	+
Maintenance		
Attachments		+
Network		
Back	I _	

Fig. 3.5.1-1

Next, select the ticket you wish to view and its contents will be displayed.





Maintenance				
#0 <u>Testing p</u>	<u>lease ignore</u> open			
Date Reported:	Apr 06, 2017			
Ownership:	hattersleyj			
Title:	Testing please ignore			
Status:	open			
Closed By:	null			
Issue Description:	Ticket created for testing			



#1 Demo Maintenance Ticket open

Apr 06, 2017

hattersleyj

Date Reported:

Ownership:

Fig 3.5.1-3



3.5.2 Searching for a Maintenance Ticket

A maintenance ticket can be searched for by using the type and subtype fields.

1. Click on the button that allows searching for Maintenance

Customers Maintenance					
custo	mer -	EUP -	Technical	-	
÷				Q Search	•
ID	11	Maintena	ance		
15		Maintena Title: test Status: o Type: cus SubType	anceID: 27 t pen stomer - El : Technical	JP	
15		Maintena Title: test Status: o Type: cus SubType	anceID: 27 t pen stomer - El : Technical	4 JP	
15		Maintena Title: test Status: o Type: cus SubType	anceID: 27 tttt pen stomer - El	5 JP	

Fig. 3.5.2-1 Maintenance Ticket Search

2. Upon selecting "Maintenance" the tickets and ticket type menu will show



Fig. 3.5.2-2 Dropdown Menu of Ticket Types

3. Once the required ticket is found, click on the entry and it will open the customer page where you will be able to edit the ticket further

3.5.3 Maintenance Attachments

Under the "Maintenance" tab operators can add and view maintenance ticket attachments.

There is a "Maintenance Attachments" tab directly under each individual maintenance ticket.

If an operator would like to add a maintenance attachment click on the + icon on the right of the tab

Maintenance Attachements			+
#2153	Screenshot 2019-12-10 at 09.11.19.png	3.24K	

Fig. 3.5.3-1 Maintenance Attachment Tab

3.5.4 Ability to Control Email Notification Options for Maintenance Tickets

Email notification options are able to be customised for maintenance tickets based on 3 variables. These are when a ticket is Opened, Updated and or closed.

1. In SIMPLer, Under the "Maintenance" tab, select "Ticket Types".



Fig. 3.5.4-1 Select Ticket Types in SIMPLer

2. Choose whether you would like to receive email notifications when a maintenance ticket is Opened, Updated and or Closed

*Note that by default all 3 options are selected

Maintenance	Types											
Update	Add New Ty	ре										
ID Type ?	RT queue ?	Subtypes ?	User Group ?	Email Notifications ?	Email Addresses ?	Default Description ?	Default Title ?	Default Ownership ?	Default Email Recipients ?	Status ?	Default ?	
1 accounts		1. Update Credit 2. Update Bank / 3. Update Custo Add Subtype Mandatory?	Select one or more (CTRL-click) from below 01.Service-Rep 02.Dispatch 03.Sales 04.Install-Repair 05.TechSupport-L1	 ⊘ Open ⊘ Update ⊘ Close 				01_SERVICE-REP	CEmail Addresses	¢ active ¢		?
2 administration		Add Subtype Mandatory?	Select one or more (CTRL+click) from below 01_Service-Rep 02_Dispatch 03_Sales 04_Install-Repair 05_TechSupport-L1	 ✓ Open ✓ Update ✓ Close 	UNIOR .				CEmail Addresses	hidden \$?

Fig. 3.5.4-2 Select Email Notification Options

3.5.5 Check-IN and Check-OUT for Installer Tracking

An installer is able to check-in and check-out on a specific maintenance ticket that is assigned to them. The check-in and check-out times are logged under the Installer Tracking page in SIMPLer.

- 1. A maintenance ticker with **Installer Tracking** be must be opened and assigned to an installer with **Tracking Enabled**.
- 2. Once the ticket is assigned, the installer can view the maintenance ticket on the Mobile APP under the subscriber record. A green Check-IN button will show for the installer to click.

#41	Customer Installation	closed
Work Order:	Add Work Order	
Date Reported:	19 Jul 2018	
Ownership:	apisani	
Title:	Customer Installation	Edit
Status:	closed	Edit
Туре:	installation	Edit
Closed By:		
Issue Description:	test	Edit
Issue Resolution:	[apisani 20180717 09:54]	Edit
	test	
Installer Tracking:		Check-IN

3.5.5-1 Ticket not checked in or out Azotel Confidential Proprietary © Azotel Technologies Ltd 2024 3. Once the installer has checked in, it will display the Check-IN date and time and, a new button will be shown to Check-OUT.

#41	Customer Installation	closed
Work Order:	Add Work Order	
Date Reported:	19 Jul 2018	
Ownership:	apisani	
Title:	Customer Installation	Edit
Status:	closed	Edit
Туре:	installation	Edit
Closed By:		
Issue Description:	test	Edit
Issue Resolution:	[apisani 20180717 09:54]	Edit
	test	
Installer Tracking:	Check-IN Time: 2019-03-27 16:41:50	Check-OUT

3.5.5-2 Ticket checked in and displaying Check-OUT button and date and time

#41	Customer Installation	closed
Work Order:	Add Work Order	
Date Reported:	19 Jul 2018	
Ownership:	apisani	
Title:	Customer Installation	Edit
Status:	closed	Edit
Туре:	installation	Edit
Closed By:		
Issue Description:	test	Edit
Issue Resolution:	[apisani 20180717 09:54]	Edit
	test	
Installer Tracking:	Check-IN Time: 2019-03-27 16:41:50	Check-OUT Time: 2019-03-27 16:42:00

3.5.5-3 Ticket fully checked in and out after the job is completed

3.5.5.1 Viewing the check-in/check-out times, total duration and GPS coordinates in SIMPLer

An operator is able to view the dates and times, total duration and GPS coordinates of a job in SIMPLer in 2 locations, on the installer tracking page and on the customer record.

	WIB (102,201) out of synce Update WIB Into a													
	Dashboard	Map Custom	ers Maintenanc	nvoices	Products	Network	Hotspots \	VOIP RA	DIUS	Tools	Settings Q Searc	h 🔍		_
			Add Ticket											
notellas Teoplas Commence A			Add Azotel	Ticket										
rom Date 2			Manage Tic	ket										
to Date 2			Ticket Type	5										
o Date 7		• •	Ticket Own	ers										
Search by ?		Created Da	te Old Ticket \	/iew										
laintenance Issue Status ?		Open	Installers											
Payment Status ?		Not Paid	Installer Tra	cking										
nstaller ?		All		•										
Number of Installer Trackings ?		55.00												
Average amount ?		0.00												
Total Amount ?		0.00												
Back Calculate ? Download Re	iport 🐔 🔰 ?													
staller Tracking														
Results 1 - 50 of 55												1	lumber of results	o display per page : 50 🛊
D ? Assigned Payment Fee ? Cr Installer ? Status ?	reated Date ? S	Scheduled Date ?	Closed Date ?	Maintenance Title (ID) ?	Maintenance Status ?	Maintenance Status Comment ?	Customer Nickname (ID) ?	Co Co	mmunity de ?	Note ?	Check-in ?	Check-out ?	Duration ?	
126 open 0.00	26 Mar 2019			test checkinout (247)	open	post	ac1demhot (14)				26 Mar 2019 14:17:51	26 Mar 2019 14:18:01	00:00:10	© () () () () () () () () () () () () ()
105 test open 0.00	18 Oct 2018	20 Nov 2018 13:25		test open (152)	open	migrated	anthonytestnick (47	7) Co	rk1		26 Mar 2019 13:28:37	26 Mar 2019 15:48:06	02:19:29	G 🛛 G 🔂 🖘

3.5.5.1-1 Installer Tracking page

Installer Tracking Total Duration: 00:04:42							
Tracking ID	Maintenance ID	Date	Check-IN	Check-OUT	Duration		
<u>76</u>	<u>91</u>	17 May 2018	2019-04-02 14:20:48	2019-04-02 14:20:52	00:00:04		
<u>131</u>	<u>251</u>	02 Apr 2019	2019-04-02 14:20:58	2019-04-02 14:21:02	00:00:04		
<u>130</u>	<u>250</u>	02 Apr 2019	2019-04-02 14:20:55	2019-04-02 14:25:29	00:04:34		

3.5.5.1-2 Customer Record

An operator is also able to choose to record and show the GPS coordinates of the installer's location when they check-in or out. An operator can click on the map icon next to the coordinates to view the location in Google Maps.

*The installer will need to accept the location permission in the browser in order for the coordinates to be registered.

Installer Tracking Total Duration: 00:00:08								
Tracking ID	Maintenance ID	Installer	Date	Check-IN	Check-OUT	Duration	GPS Check-IN	GPS Check-OUT
<u>92</u>	<u>116</u>	testt testtt	2018-08-28	2020-02-05 09:28:08	2020-02-05 09:28:13	00:00:05		X:51.9176192, Y:-8.4770816 👥
<u>92</u>	<u>116</u>	testt testtt	2018-08-28	2020-02-05 09:28:17	2020-02-05 09:28:20	00:00:03	X:51.9176192, Y:-8.4770816 🏹	X:51.9176192, Y:-8.4770816 🏹
<u>92</u>	<u>116</u>	testt testtt	2018-08-28	2020-02-05 09:28:29			X:51.9176192, Y:-8.4770816 🏹	

3.5.5.1-3 Customer Record showing Installer Tracking with GPS check-IN and Check-OUT

3.6 Attachments/Photos

The attachments tab allows operators to view and add attachments directly from their mobile device.



Fig. 3.6-1 Attachments Tab

3.6.1 Adding attachments

To add an attachment to a customer, firstly select the "Add-Attachment" button at the top right of the attachments tab.



Fig. 3.6.1-1 Add Attachment Button

An example showing some of the attachment options can be seen below.

Please note that the options displayed will depend on the applications installed on your device.



Fig. 3.6.1-2 Attachment Options Example

To demonstrate this functionality, lets add a photo taken from the camera. Begin by selecting "Camera" from the attachment options menu.



Fig. 3.6.1-3 Select Camera

Next, take the photo you want to add and select "Save" from the tab at the bottom of the screen.



Fig. 3.6.1-4 Select Save

*Please note that to add and view attachments, the operator must have an FTP server setup.

You can see our guide on this by following this link: http://wiki.azotel.com/adding-attachments-in-simpler

3.6.2 Viewing Attachments

From the attachments tab, select the attachment you wish to download.

Select the link "Download" in the row Download.

You will be redirected to a webpage and your download will start.

Maintenance	
Attachments	+ Add-Attachment
#5 <u>dropbo</u>	<u>x-VM.PNG</u> 11.04K
Id:	5
File:	dropbox-VM.PNG
Size:	11.04К
Description:	test333
Date:	01 Sep 2010 11:04
Added By:	lee
Download:	Download
#4 Terms Co	onditions.pdf 32.49K
#3 edit con	ntact-2.PNG 17.61K
Back	

Fig. 3.6.2-1 Download Link

3.7 Network

The network tab allows operators to view and manage network details directly from their mobile device.



Fig. 3.7-1 Network Details Section

3.7.1 Network Details

Here you can find information about the customer's network for details. This includes Gateway, Bucket, Monitor, Site and Colour.

Attachments	+ Add-Attachment
Network	
Netw	ork Details
Gateway:	-
Bucket:	-
Monitor:	monitor
Site:	-
Colour:	-
Usage	<u>e Summary</u>
Customer Usa	ge Summary Graph
Radi	us Details
Back	

Fig. 3.7.1-1 Network Details Tab

3.7.2 Usage Summary

Here you can find information about the customers usage. This section includes Monthly Allowance, Subscription allowance, Overage, Current Usage, and the customers' Upload and Download activity in the last day, 2 days, a week and a month.

<u>Usage Su</u>	immary					
Monthly Allowance (CAP)	unlimited					
Subscription Allowance (CAP):	unlimited					
Overage:	unlimited					
Current Usage:	0					
	Download	Upload				
Today:	0	0				
2 days:	0	0				
1 week:	0	0				
1 month:	0	0				
Customer Usage Summary Graph						
Back						

Fig. 3.7.2.1 Usage Summary Tab

3.7.3 Customer Usage Graph

This tab displays a graph illustrating the customers data usage over a given time period.



Fig 3.7.3-1 Customer Usage Summary Graph

The customer usage summary can also be downloaded in four different file formats: PNG, JPEG and SVG vector images as well as a PDF document.

	Download PNG image Download JPEG image Download PDF document Download SVG vector image
	Incoming Traffic in Bits per Second : 0 Outgoing Traffic in Bits per Second : 0
14:00	0 14:30
econd 🔲 Ou	Itgoing Traffic in Bits per Second

Fig 3.7.3-2 Download Options

To download the graph as a PNG image, for example, select the download icon at the top right-hand corner of the image and then select PNG image from the dropdown menu.



Fig 3.7.3-3 Download Icon Selection

Customer Usage Summary Graph
Download PNG image Download JPEG image Download PDF document Download SVG vector image Incoming Traffic in Bits per Second : 0 Outgoing Traffic in Bits per Second : 0
14:00 14:30
econd Dutgoing Traffic in Bits per Second

Fig 3.7.3-4 Download PNG Image Selection

3.7.4 Radius Details

This tab displays information about the customers' Radius system.

	Rad	ius De	tails				
RADIUS Credentials							
Usernam	9	Passw	ord	Auto			
te	est	07a3		null			
te	est	07a3d		0			
RADIUS Sessions ID Username Status Time							
81	test		current	2 day(s 04h 45m 01s			
015d3	test		2017- 04-05	7 day(s 00h			
Ba	ck						

Fig. 3.7.4-1 Radius Details Tab

3.7.5. Equipment Details

3.7.5.1 Equipment Assigned to Customer Account

This tab displays all equipment belonging to the customer. Some examples of the available equipment are Airgrid SM, Canopy SM and Generic SM.

Radius Details								
Equipment Details								
Nickname	Туре	IP	MAC	Basestation				
00045615A851	Cambium cnPilot R190	-	00045615A851	-				
311980000020424	SIM Card	-	-	-				
Customer IP Table								

Fig 3.7.5.1-1 Equipment Details

Stock equipment can be assigned to a customer record by clicking the plus button as highlighted above.

Once the plus button is clicked on it will bring a popup window as seen below.

Equipment serial numbers, MAC addresses or IMSI numbers are to be used to search through equipment operator has in stock. Once found it can be assigned to the customer account. There are couple ways to key the Serial/MAC/IMSI details in:

- Manual input to the 'MAC Address / Serial Number list' text area with the devices built in keyboard
- Using a hardware Bar Code scanner which ultimately acts as an external keyboard and allows to add the scanned Bar Code results to the 'MAC Address / Serial Number list' text area

Import Equipment to Customer	×
MAC Address / Serial Number list	
Search	
	Close

Fig 3.7.5.1-2 Equipment Details

• Using the App's integrated Bar Code scanner. It can be activated by clicking the bar code icon in the top right corner of the 'MAC Address / Serial Number list' text area. It will activate device's camera and open an additional section on the popup window that should be used to aim at the bar code being scanned.

Import Equipment to Customer	×
Inpost.pl WRS WRO H50 656002119955010026863447 666002119955010026863447 666002119955010026863447	
Search	
	Close

Fig 3.7.5.1-3 Equipment Details

'Search' button shall be clicked once the 'MAC Address / Serial Number list' text area has been filled with Serial/MAC/IMSI of devices that are to be assigned to a customer account. App will perform an equipment search and if there is any equipment available in stock it will be presented in the next page.

Equipment Result					
#	Nickname	MAC Address	Status		
16	3119800000204490	null	stock	Remove	
35	000456158C49	000456158C49	use		
36	00045615A831	00045615A831	stock	Remove	
			Rescan	Assign Cancel	

Fig 3.7.5.1-4 Equipment Details

From this page it is possible to:

- Adjust the equipment list that is to be assigned by clicking '**Remove**' button which will remove it from the list of equipment that is to be assigned to customer account
- **Rescan** by clicking this button App will navigate back to the previous page where 'MAC Address / Serial Number list' can be provided again / equipment can be re-scanned
- Assign when clicked all equipment positions that are not 'red' will be assigned to the customer account. This is the final step that actually assigns the equipment to customer account

3.7.5.2 Equipment Assigned to Site

Stock equipment can be assigned to sites (warehouses/installer trucks) using the App. This feature can be found under the dropdown menu available on customer search page in the App.

ψ,		Q Search		
D	Name	Customers with Open Tickets Customers Waiting for Install Customers Waiting for Survey		
		Upload Equipment to Site		

Fig 3.7.5.2-1 'Upload Equipment to Site' option

Once the option is selected it will bring up a popup window. Equipment serial numbers, MAC addresses or IMSI numbers are to be used to search through equipment operator has in stock. Once found it can be assigned to a site (i.e. warehouse, installer truck). There are couple ways to key the Serial/MAC/IMSI details in:

- Manual input to the 'MAC Address / Serial Number list' text area with the devices built in keyboard
- Using a hardware Bar Code scanner which ultimately acts as an external keyboard and allows to add the scanned Bar Code results to the 'MAC Address / Serial Number list' text area

Import Equipment to	o Site	×
Select Site		
Azotel HQ		T
Site ID 1	Site Status Production	Site Type Network
MAC Address / Ser	ial Number list	
Search		
		Close
Assigned Equipment		
# Nickname	MAC Address	Serial Number

Fig 3.7.5.2-2 Import Equipment to Site page

• Using the App's integrated Bar Code scanner. It can be activated by clicking the bar code icon in the top right corner of the 'MAC Address / Serial Number list' text area. It will activate device's camera and open an additional section on the popup window that should be used to aim at the bar code being scanned.



Fig 3.7.5.2-3 Built in Bar Code scanner

A site to which the equipment should be added should be selected from the list. If provided it will default to the site assigned to an installer in SIMPLer.

'Assigned Equipment' section will list the all the equipment stock that is already assigned to the selected site.

'Search' button shall be clicked once the 'MAC Address / Serial Number list' text area has been filled with Serial/MAC/IMSI of devices that are to be assigned to a customer account. App will perform an equipment search and if there is any equipment available in stock it will be presented in the next page.

Equipment Result					
#	ŧ	Nickname	MAC Address	Status	
4	1	311980000020483	null	use	
1	15	311980000020401	null	stock	Remove
2	24	000456155451	000456155451	stock	Remove
1	30	000456150A79	000456150A79	use	
				Rescan	Assign Cancel

Fig 3.7.5.2-4 Equipment Details

From this page it is possible to:

- Adjust the equipment list that it is assigned to by clicking **'Remove'** button which will remove it from the list of equipment that is to be assigned to a site (i.e. warehouse/installer truck)
- **Rescan** by clicking this button App will navigate back to the previous page where 'MAC Address / Serial Number list' can be provided again / equipment can be re-scanned
- Assign when clicked all equipment positions that are not 'red' will be assigned to the site. This is the final step that actually assigns the equipment to the selected site

3.7.6 Customer IP table

The customer IP table section displays the customers IP address and other information relevant to this.

Customer IP Table				
IP	Туре	MAC	Hostname / Label	EU Au Up
198.146.12.1	Private	-	test	-

Fig 3.7.6-1 Customer IP table

Annex A: References

- A.1 Document References
- A.2 Link References

Annex B: Definitions and abbreviations B.1 Definitions

B.2 Abbreviations

For the purposes of the present document, the following abbreviations apply:

SIMPLerAzotel's integrated Operators platformGPSGlobal Positioning System

Annex C: Change history

Change history						
Date	Author(s)	Subject/Comment	Old	New		
03-Apr-17	JohnH	Original	n/a	001		
04-Apr-17	JohnH	Added additional screenshots and added sections to functionality	001	002		
05-Apr-17	JohnH	Changed Positioning of images and text	002	003		
06-Apr-17	Emma	Reviewed	003	004		
07-Apr-17	JohnH	Added screenshots and improved the network section and its sub-sections	004	005		
07-Apr-17	Emma	Reviewed	005	006		
11-Apr-17	JohnH	Added Login Alert Box and edited link text for clarity	006	007		
30-May-17	JohnH	Added Electronic Documents Section	007	800		
02-Jun-2017	JohnH	Added to Electronic Documents Section (Signature Area)	800	009		
02-Jun-2017	JohnH	Updated Images	009	010		
13-Jun-2017	JohnH	Added pull to reload section	010	011		
09-10-17	Emma	Reviewed Document, fixed numbering errors	011	012		
15-12-2017	Emma	Updated Section 3.3.5	012	013		
04-Apr-2019	Maciej	Equipment to Site/Customer, Bar Code scanner	013	014		
11-Feb-20	Hlombard	Reviewed and updated document	014	015		