

AZOTEL S04-04 v100 (2013-06)

S04 – SIMPLer Operatons Auto Email/FTP User Guide

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1. Introduction

The "SIMPLer – CableMonitor Email/FTP" interface allows users to create, modify and delete email or FTP accounts for subscribers within the SIMPLer system.

Operators can create, disable or activate multiple accounts and choose the type of account that added to the system.

2. Email FTP Interface Overview

The "SIMPLer – CableMonitor interface" is available under "**Customer Details**" page. On the left-hand side of the page, in the "**General**" section there is the "**Email/FTP details** >>" link (fig. 2.1-1).

NOTE: The "Email/FTP details" is not available to all Operators.

stats	map	<u>customers</u>			invoices	
Azotel					login: pawel	
General:			Customer Customer	Account (<u>r</u> ID	nodify) 27	
Modify custom	ner >>		Invoicing I	D	email_test	
Customer Por	tal >>		Nickname		email_test	
Email/FTP det	tails >>		Name		email_test	
Invoicing: Invoices detai Subscription	ils >> letails >>				Changed: 2009-11-19 Priority: 3 Waiting Since: 2009-11-1 Installer: – nobody assig	19 jned –
Prepayments Credite >>	>>		General (r	modify)		
Credits >>			Type	i o any n	customer home	
<u>Statement >></u>			Start Dat	e	customer nome	
0 open issues	<u>~~</u>		Initial Cont	act Date	2009-11-19	
(o open issue	3)		Installation	Date		
Network:			Importance	e	3	
Modify networ	k details >>		Customer	Tracking	Normal	
Modify IP tabl	e >>		Marketing	Code		
Modify Equipr	nent >>		Marketing	Emails	No	
Maintenance	>>		Reference	Fee Status		
(I open 1330	c)		Network D	etails(<u>mod</u>	lify)	
			Monitor	monitor		
Coarab			Gateway	No Gate	way assigned	
Search:			Bucket	No Buck	et assigned	
Change Histo pawel 2009-	ory (Details) 11-19 09:49:00					
			Note			

Fig 2.1-1 SIMPLer Customer Information

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History (Details)				Longitude: -								
010-01-05 09:48:00	Note											
					BILI	LING						
	Billing Details (mod	lify)	Subscription details	(modify)								
	Invoicing Status	No	Product Code	Description	Quantity	Price	Disc.	Premium	TAX / VAT Mode	TAX / VAT	Rate	Total
	Payment Method	direct debit	No subscription detai	s available								
	Frequency	1 month(s)									Total Amount (euro)	0.00
	Credit Days	2 ((0)							to be p	aid each frequency perio	d (Including TAX / VAT)	/
	Send Method	email to customer	Circuit and Commences	(Look Planning of the			
	Bank Account Details		Financial Summary	(statement)					Last 5 involces (a	Amount	Status	
	Bank Sort C	Code	(Amount Remaining)	euro 0.00 CR					No invoice bas been gener	Amount and unit	Jialus	-
	Bank Account Nur	nber	Credits	euro 0.00 CR					ne mene ne seen gener	and for		
	Bank Online Refere	ence	(Amount Remaining)						Quick Links			
	Bank Account N	ame	Customer Balance	euro 0.00 DF						Custom Invoid	e .	
	VAT/TAX Exemption	No	Eirot Invoice Detail									
	Folder		Date	>								
			Setup Fee (modify)	euro 0.00								
			including 21.00 % VAT/TAX	Curb 0.00								
			Subscription Total	euro 0.00								
			Total Amount	euro 0.00								
					NETV	NORK						
	Network Details(mo	dify)	Equipment details (modify)								
	Monitor	monitor	Equipment nickname		Туре	IP address	M	AC address	Graphs	Colour	Frequency	
	Gateway	No Gateway assigned	No equipment details available									
	Bucket	No Bucket assigned										
	Auto-Prov IP Type	Private	Customer IP Table (modify)								
	Auto-Prov IP Number	1	IP Address	р туре м	AC Address	Host	name / Labei		Usage summary (Mon	:n)	Graph	*
	Auto-Prov NAT	Disabled	No IP details available									
	Equipment Graphs	Disabled	Email/ETP details (r	nodify)								
	TCP Blocked Porte		Username			First Name		Last Nam	10	Status	Туре	
	LIDP Blocked Ports		testn@seaside.ns.ca			testnig		testn		Active	Email	
	P2P Restricting	false	testri2@seaside.ns.ca			n2		n2		Active	Email	
	TCP Connection Limit											
	Usage Summary											
	Monthly Allowance (CAP) unlimited										
	Current Allowance Usag	e 0										
		Download Upload										
	24 hours (1 day)											
	48 hours (2 days)											
	1 week											
	1 month											
siats map	customers invoices product	s network hotspots voip tools users e-	mail					60	opyright © Azotel Technolo	gies Ltd. 2004 - 2009		
		the second se										

Email/FTP details of existing accounts are available under 'NETWORK' section (fig. 2.1-2).

Fig. 2.1-2 Email/FTP details under 'Customer details' page

3. Processing email/FTP accounts

3.1. Introduction

The "Email/FTP details" page is shown at fig. 3.1-1. There are three sections:

(1) Customer details (see green area at fig. 3.1-1):

- ID
- Name
- Nickname
- Invoicing ID
- Account No.

(2) Interface (see red area at fig. 3.1-1):

- drop-down list with interfaces available

(3) Customer Email/FTP table (at the bottom of the diagram – fig. 3.1-1)

azote							S Downloads
stats map	customers	invoices	products	network	hotspots	voip tools	users
				-			wireless br
Azotel		login: pav	vel				
Customer test (12) ID Name Nickname Invoicing ID Account No. Back Opuate	9	12 Test Test Test					
Customer Email/FTP table							
Username		Password	First Name	La	ist Name	Status	Туре
Add Row							

Fig. 3.1-1 SIMPLer 'Email/FTP details' page

3.2. Creating account

In order to add a new Email/FTP account click the "Add Row" button (fig. 3.2-1).

Customer Email/FT	table					
Default Domain: sea	side.ns.ca					
Username	Password	First Name	Last Name	Status	Туре	
				Active 🗘	Email 🖨	Delete
Add Row Upda	2					

Fig. 3.2-1 SIMPLer Add Email/FTP Account

Azotel Confidential Proprietary © Azotel Technologies Ltd 2024 A new row will appear where account details can be inserted. There is a "**Type**" field to specify account type (fig. 3.2-2).



Fig. 3.2-2 SIMPLer Email/FTP Account Type Selection

After adding the appropriate number of accounts to a subscriber, the details need to be pushed to the appropriate email/ftp server. Click on the "**Update**" button (fig. 3.2-3) to update the subscriber account and to automatically create their Email/FTP accounts via the CableMonitor server.

Customer test (12)	
ID	12
Name	test
Nickname	test
Invoicing ID	test
Account No.	
Back Update	

Fig. 3.2-3 SIMPLer Update Email/FTP Settings

3.3. Modifying account

Details which can be modified are:

- (1) Password
- (2) First Name
- (3) Last Name
- (4) Status
- (5) Type

In order to modify existing Email/FTP account, modify appropriate field (fig. 3.3-1).

Default Domain: seaside.ns.ca						
Username	Password	First Name	Last Name	Status	Туре	
testn2@seaside.ns.ca	••	n2	n2	Active -	Email 👻	Delete
testn@seaside.ns.ca	••••	testnfg	testn	Active -	Email 👻	Delete

Fig. 3.3-1 SIMPLer Modify Email/FTP Account

After modifying subscriber's accounts, the changes need to be pushed to the appropriate email/ftp server. Click on the "**Update**" button (fig. 3.3-2) to update the subscriber account.

Customer test (12)	
ID	12
Name	test
Nickname	test
Invoicing ID	test
Account No.	
Back Update	

Fig. 3.3-2 SIMPLer Update Email/FTP Settings

3.4. Deleting account

In order to remove an existing Email/FTP account click the "**Delete**" button associated with account to be deleted (fig. 3.4-1).

Customer Email/FTP table						
Default Domain: seaside.ns.ca						
Username	Password	First Name	Last Name	Status	Туре	
testn2@seaside.ns.ca	••	n2	n2	Active -	Email 👻	Delete
testn@seaside.ns.ca	•••••	testnfg	testn	Active -	Email 👻	Delete

Fig. 3.4-1 SIMPLer Delete Email/FTP Settings

After deleting subscriber's accounts, the changes need to be pushed to the appropriate email/ftp server. Click on the "**Update**" button (fig. 3.4-2) to update the subscriber account.

Customer test (12)	
ID	12
Name	test
Nickname	test
Invoicing ID	test
Account No.	
Back Update	

Fig. 3.4-2 SIMPLer Update Email/FTP Settings

3.5. Subscriber's account status

On the bottom of the "**Email/FTP page**" there is an option to activate/suspend subscriber account (fig. 3.5-1). As with other changes you must click "**Update**" in order for the changes to take affect on the selected interface.

Customer Email/FTP tabl	e
Default Domain: seaside.r	is.ca
Username	Password
cust@seaside.ns.ca	
Add Row Update	
Activate/Suspend Subsc	riber Account: Active

Fig 3.5-1 SIMPLer Subscriber Activation/Suspension

4. Operator's global settings

4.1. Introduction

Options described in this section are available on a global basis to the Operator under the general Global Operator setting page i.e. "Users->Add/Modify WISP" (fig. 4.1-1).

azote	el						Downloads
stats map	customers	invoices	products	network	hotspots	voip	tools users
		-			-		wireless bro
Azotel		login: p	awel				Search for in
General: Add - more ascred	>>	Users Results 1 - 6 of 6		Fmail		WISP	State
Bauploads >>		arisk	arisk@azotel.com	Linun		azotel	(1) Administrator
Miscellaneous::		maciej	maciej@azotel.com			azotel	(1) Administrator
Translations >> >>		<u>marta</u>	marta@azotel.com			azotel	(1) Administrator
		oharej	oharej@azotel.com			azotel	(1) Administrator
License manageme	nt:	pawel	pawel@azotel.com			azotel	(1) Administrator
Server Licenses >>		stephen	stephen@azotel.com			azotel	(1) Administrator

Fig. 4.1-1 SIMPLer 'Users' page

4.2. Setting up default domain

There is "Default Domain" displayed on the page (fig. 4.2-1). If you do not specify domain in Username field, then the default one will be used (e.g. If you update settings only with 'testn' written in 'Username' field , the email account "testn@seaside.ns.ca" will be created). Otherwise you can override it using another domain (e.g. testn@azotel.com) if only "azotel.com" exists and is supported by the interface.

Customer Email/ETP table					
Default Domain: seaside.ns.ca					
Username	Password	First Name	Last Name	Status	Туре
testn2@seaside.ns.ca	••	n2	n2	Active -	Email - Delete
testn@seaside.ns.ca	••••	testnfg	testn	Active -	Email 👻 Delete

Add Row

Fig. 4.2-1 SIMPLer Email/FTP 'Default Domain'

Default Domain can be changed on a global basis to the Operator under the general Operator settings i.e. "Users->Add/Modify WISP".

Under the main "Modify WISP Details" page:

- (1) Go to the "SIMPLer settings" section (under "Alert thresholds for WIB").
- (2) Find "Customer Email/FTP Account Default Domain" field (fig. 4.2-2).

Disconnection Time (Server Local Time: 2009-11-23 11:25:59)	00 \$ 50 \$
	SIMPLer Settings
Auto-Close Installer Tracking entry when a maintenance issue is closed	off 💠
Auto-Provision - Default SM prefix	
Billing - EFT date shift (days)	14
Billing - Early invoices generation offset (days)	0
Billing - Lock Invoices (once generated, cannot be deleted)	
Customer Email/FTP Account - Default Domain	seaside.ns.ca
Sustemor GPS Data required	
Customer Portal - Set End-User Portal password for new customers and send via email	off ¢
Hide the number of subscribers per wib in Network Health Window	off 🗢
Invoice ID prefix	
New Customer Billing Frequency [Months]	1
New Customer IP Type	Private 🜲
New Customer Importance	3 \$
New Customer Invoice Send Method	Email to both customer and operator 🖨
New Customer Monitor Status	Monitor (Email Alterts)
New Customer P2P Restricting	false

Fig. 4.2-2 WISP Global Settings -default domain for Email/FTP accounts

- (3) Add domain you wish to be used as default when creating email or FTP accounts.
- (4) Update settings clicking on "Update WISP" button at the bottom of the page (fig. 4.2-3).

Back	Update WISP >		

stats map customers invoices products network hotspots voip tools users

Fig. 4.2-3 WISP Global Settings – Update WISP

Annex A: References

A.1 Document References

A.2 Link References

- [L1] <u>http://www.azotel.com/</u> Azotel homepage.
- [L2] <u>https://wib.azotel.com/</u> Access to SIMPLer system.

Annex B: Definitions and abbreviations

B.1 Definitions

B.2 Abbreviations

For the purposes of the present document, the following abbreviations apply:

SIMPLerAzotel's integrated Operators platformFTPFile Transfer Protocol

Annex C: Change history

Change history						
Date	Author(s)	Subject/Comment	Old	New		
12-Jan-10	Pawel	Initial Version	n/a	001		
21-Jan-10	Pawel	More details & format/style corrections	001	002		
24-Mar-10	oharej	Renamed Document to "User Guide:	002	003		
13/Jun/13	paul	Changed doc's title, copyright and correct year, doc num on all pages	003	100		